

Quality Policy of the HEICHE GROUP

The Target of the HEICHE GROUP is to be recognized as a world-class supplier for technical surfaces within the global automotive industry, mechanical industry and for the medical industry.

We commit ourselves:

Customer Satisfaction

To a zero defect policy as well as to provide our customers with services and products that satisfies or exceeds their requirements and expectations.

Continuous Improvement Processes (CIP)

To monitor and improve the effectiveness of our quality management system.

Employees

To support the education and development of our employees, to maintain the CIP idea and to inspire our workforce to use their knowledge and ideas to achieve our goals in the Quality Policy and our business plan.

Management System

To define and supervise all manufacturing and administrative processes, which support the business goals and bring them together in a continuously improved management system which corresponds to all requirements of ISO/TS16949:2009, DIN EN ISO 9001:2004 + Cor 1:2009, DIN EN ISO 14001:2004 and DIN EN ISO 50001:2011.

Environment and Energy Efficiency

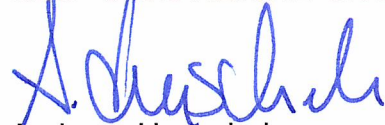
To lead our business with consideration for the environment and natural resources of our communities, our country's, and our people.

Safety

To create a safe work environment for our employees and visitors.

Schwaigern, 7th January 2014

CEO of the HEICHE Group

A handwritten signature in blue ink, appearing to read "A. Heuschele".

Andreas Heuschele